**Job Title: M365 Analyst**

**Location :** Plano, TX – Only Local

**Position ID:** 386297

**Number of Position:** 1

**RTTO:** Day 1 Onsite

**Who are we looking for?**

M365 Analyst with good experience around Exchange Online/ MS Teams/OneDrive & SharePoint and with Security Configuration Management. Individual should be passionate about technology, multi skilled and willing to work in a 24 X 7 support model under stringent SLAs.

**Technical Skills:**

* Experience in managing Microsoft Defender for O365 and Microsoft Exchange Advanced Threat Protection (ATP)
* Experience with complex e-mail filtering rules, Mail routing/management, SMTP connectors, Data Loss Prevention (DLP)
* Experience in incident response, vulnerability management, and endpoint security assessments using Microsoft Defender for Endpoint.
* Strong troubleshooting skills in various versions of Exchange Online/ Exchange 2016/2019
* Strong troubleshooting and administration skills in MS Teams/OneDrive
* Strong troubleshooting and administration skills in MS Intune for the mobile devices (Android/Mac/iOS/Windows)
* Strong skills in service outage management and end user support experience
* Sound knowledge of Active Directory and Entra ID, Azure AD Connect & Single Sign On
* Understand Networking and Windows OS concepts and PowerShell scripting

**Process Skills:**

* Excellent Analysis and Documentation skills
* Incident and Problem Management Skills
* Sound ITIL knowledge
* Flexible to support 24\*7

Certifications Pref :-

MD-102: Endpoint Administrator

MS-102: Microsoft 365 Administrator

SC-300: Microsoft Certified: Identity and Access Administrator Associate

Microsoft Azure Fundamentals -AZ-900 , Microsoft 365 Fundamentals - MS-900 & SC-900.

**Qualification:**

* At least 10+ years of work experience in supporting O365 & Email Security.
* At least 6+ years of work experience in supporting MS Teams and MS Onedrive & Intune.
* Education qualification: B.Tech, BE, BCA, MCA, M. Tech or equivalent technical degree from a reputed college